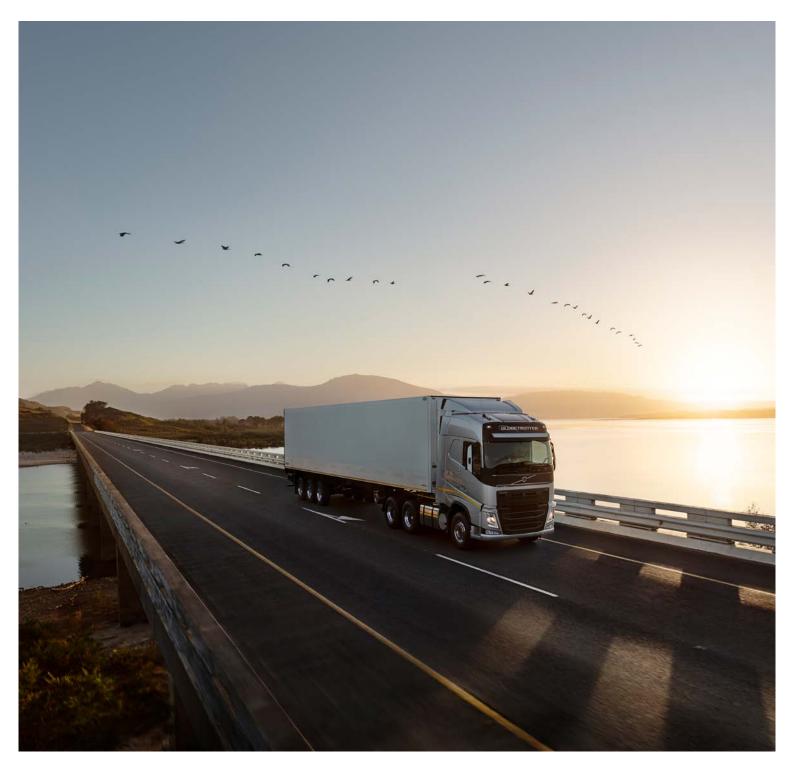


Volvo Trucks. Driving Progress

# **VOLVO SERVICE AGREEMENTS**

Improve your everyday



# **VOLVO SERVICE AGREEMENTS**

# Great for your truck, great for your business.

A Volvo Service Agreement is the easy way to keep your truck on the road and available for work. So improve your everyday. Discover all the ways a Volvo Service Agreement is a smart investment for a more productive and profitable business.

#### Keeping your truck in top condition

Quality is at the heart of a well-maintained truck and the reliability you need. Making your truck safer, more efficient and more productive. Our certified Volvo technicians are experts on your truck, using only Genuine Volvo Parts and the correct diagnostic tools and database systems.

### Tailored to your needs

A Volvo Service Agreement is tailored to your transport operation and offers built-in flexibility. Thanks to a wide range of options, we can fine-tune your service agreement to your specific needs. It includes a service plan, optimised to your truck and operational schedule. We can also remotely monitor the status of your truck and make each workshop visit as efficient as possible.

#### Better economy

Make your trucks and paperwork run smoothly. With a Volvo Service Agreement, you reduce the risk of unexpected

standstills and repairs to achieve best possible truck uptime. It also saves you time spent planning service and handling invoices. With a service agreement you can minimise administration – and costs.

### Lower cost of ownership

Keeping your truck in top condition pays off in so many ways. After all, it helps reduce the risk of costly unplanned stops, lowers fuel costs and contributes to a higher residual value – just a few examples of how a Volvo Service Agreement can reduce your total cost of ownership.

### More control - and peace of mind

By letting us take care of your truck for a fixed monthly fee, you are able to improve cost- and operational control. Perhaps most of all, a Volvo Service Agreement gives you a worry-free ownership so that you can focus on growing your business.



# What works best for you?

Whether you want scheduled maintenance or maximum uptime, a Volvo Service Agreement is designed to keep your truck on the road and boost your bottom line. Explore our service agreements and get the best solution for you and your operation.

# **Volvo Blue Service Agreement**

- keeping your truck at work

# **Preventive maintenance**

The Volvo Blue Service Agreement is a programme of regular inspections and services to maintain your vehicle in line with Volvo recommendations. The work is carried out by highly skilled Volvo technicians and only Genuine Volvo Parts and lubricants are used.

## Features and benefits

A service plan tailored to your needs and schedule • Covers preventive maintenance • Remote workshop connection – efficient visits • Improved uptime • Minimal disruptions to operations • Less paperwork for you • No compromise on quality • Ensures a well-maintained truck



# **Volvo Silver Service Agreement**

# - the driveline is included

# Driveline repairs and preventive maintenance

In addition to everything included in the Volvo Blue Service Agreement, the Volvo Silver Service Agreement covers driveline components. This plan works alongside the existing Volvo Warranty. During the agreement period, you no longer have to worry about unexpected driveline repairs. You can look forward to the full support of Volvo's Preventive Maintenance Programme, with all services and inspections carried out to the highest standards.

#### Features and benefits

A service plan tailored to your needs and schedule • Covers preventive maintenance • Covers driveline components and repairs • Remote workshop connection – efficient repairs • Increased uptime • The truck is kept in great condition • No compromise on quality • Eliminates unexpected expensive repairs • Improved cost control • Improved residual value • Reduced cost of ownership

# **Volvo Gold Service Agreement**

# - uptime promise

# Remote monitoring, truck repairs, preventive maintenance and uptime promise

For the peace of mind that comes with uptime promise, go with our Volvo Gold Service Agreement. It's a highly convenient way to hand over the service and repairs of your truck(s) to Volvo. For a fixed monthly fee, we'll shoulder the work and responsibility for an agreed period. All Volvo components are covered as part of a comprehensive programme, which also includes breakdown assistance. For extra protection in the unlikely event of an unplanned stop that cannot be solved quickly, we will provide a replacement truck or compensation.

The agreement can be tailored to your specific needs and may even include trailers, fridges, tail lifts and hydraulics. With this customised agreement maintenance package, you can rest assured that your trucks, trailers and ancillary equipment are in top condition and always ready to get the job done.

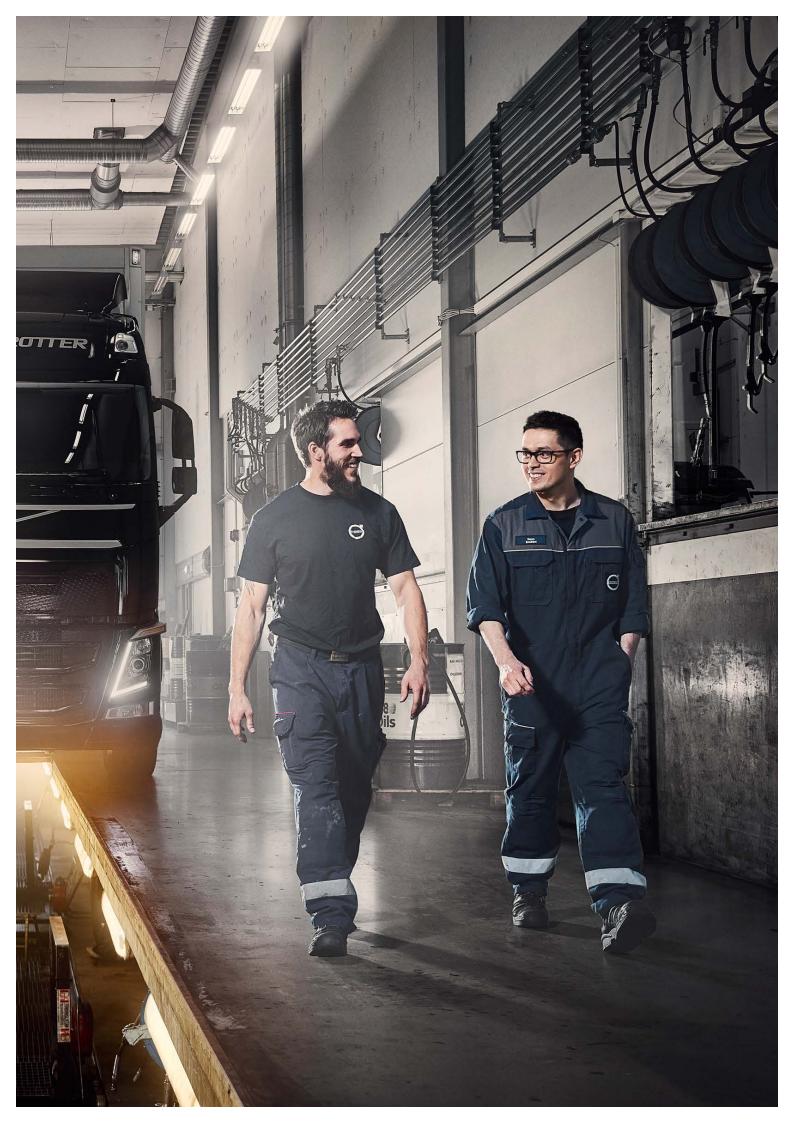
#### Features and benefits

A service plan tailored to your needs and schedule • Complete truck coverage • Remote diagnostics • Volvo Action Service On-Call • Uptime promise: Provides protection against unexpected standstills - Includes replacement truck or financial compensation – all administration is taken care of via your local dealer • The truck is always in top condition • Greatly improved cost and operational control • Optimal residual value • Reduced total cost of ownership • A worry-free ownership

	PREVENTIVE MAINTENANCE:	DRIVELINE REPAIRS:	TRUCK REPAIRS/REMOTE SERVICES:	
GOLD	<ul> <li>Lubrication, oil and fluid</li> <li>Filter and belt replacement*</li> <li>Including 118 checks inside and outside the vehicle</li> </ul>	<ul> <li>Transmission</li> <li>Engine</li> <li>Engine after-treatment system</li> <li>Drive unit</li> </ul>	Normal wear and tear on: • Transmission, engine, drive unit • Brakes • Wheel suspension and steering	Monitoring and uptime promise: • Uptime promise • New Service Planning • Features Online**
SILVER	<ul> <li>Lubrication, oil and fluid</li> <li>Filter and belt replacement*</li> <li>Including 118 checks inside and outside the vehicle</li> </ul>	<ul> <li>Transmission</li> <li>Engine</li> <li>Engine after-treatment system</li> <li>Drive unit</li> </ul>		
BLUE	<ul> <li>Lubrication, oil and fluid</li> <li>Filter and belt replacement*</li> <li>Including 118 checks inside and outside the vehicle</li> </ul>			

\*Check Volvo Optimized Service Plan schedule for full details.

\*\*These options are only available on selected models. Please consult your Volvo dealer for complete information.



# The Volvo difference – expertise at your service

Nobody knows your truck and how to keep it in top condition better than we do. Our dedicated service technicians have the knowledge, tools and Genuine Volvo Parts to keep your truck running efficiently and reliably. Our focus is clear: to keep your truck on the road and available for work.

## Quality

Why compromise on reliability? With Volvo, you can rely on quality in everything we do and offer. Our service agreements are built on this promise. The same is true for Genuine Volvo Parts – specifically built for Volvo trucks and tested to meet original Volvo manufacturing standards. Helping to maintain your Volvo truck's dependable performance and maximise its residual value.

#### Delivery

Your truck deserves the best. Our certified technicians have the training, knowledge and dedication to ensure that all service and maintenance work is done correctly and efficiently.

Want to know more about Volvo Service Agreements? Get in touch with your local Volvo dealer.

They also have the right tools, including advanced diagnostic tools and database systems that can really make the difference for you.

## Support

Remote monitoring of the status of your truck is one of many ways we can support your operation. Making it possible to predict and prevent a potential problem down the road. This way we can schedule service for minimal disruption to your operations and pre-plan so that everything is ready. Ensuring an efficient workshop visit – for maximum uptime.

# Wherever you are

Where will your next transport task take you? With our extensive network of Volvo-certified workshops and service technicians, we are always ready to help. Committed to keeping your truck in top condition so that it's available for work – and on the road where it belongs.

For more information about Volvo Service Agreements, please visit volvotrucks.com.au or contact your local Volvo dealer.

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Volvo Truck Corporation volvotrucks.com.au